

# Tawada Healthcare : Stay Competitive by Using Google Workspace

EIKON assists Tawada Healthcare with the implementation of Google Workspace as the communication and collaboration tools. EIKON delivers the solution and transfer knowledge with care and professional beyond expectation.

## The challenge

Tawada Healthcare is the largest medical device in Indonesia. Thus we require and must have one single place source of truth to collaborate between departments, faster coordinations between teams and field users. Moreover we also need data to be transparent, more organize, easy to access, no multiple versions while maintaining data security.

## The solution

Tawada Healthcare is now using Google Docs, Sheets, Slides, Forms to collaborate document between teams and field users. Additionally Google Calendar is used to coordinate meeting schedule and utilizing video conference using Google Meet. Moreover Google Drive has become the solution to store and share all project files. We can now keep the data safe, secure, and prevent data loss.

## The results

Using Google Workspace, our productivity and data transparency have improved significantly. Now our employees have much faster response time serving customers as well as within the internal company. The data and files stored within Google Drive is well organized and easy to find with the help Google search engine. Most importantly, we leverage Google advanced security to protect our data.

“ In an industry that is rapidly becoming more competitive, it is critical to stay ahead of competition by utilizing technology. EIKON has helped us to modernize & digitalize our organization by using Google Workspace. I believe Google will continue to improve its technology so we can be more efficient and stay competitive. ”

Nicholas Sumarkho, Director, Tawada Healthcare



## About Tawada Healthcare

Founded in 1999, Tawada Healthcare (THC) is now the Top 3 largest medical device manufacturer & distributor in Indonesia. We supply most healthcare institutions with a comprehensive portfolio of products (over 20 International brands), with direct presence in 28 locations across the country.

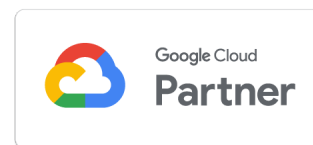
Industry: Healthcare & Life Sciences

Primary project location: Indonesia



## About PT. EIKON TECHNOLOGY

"We provide effective solutions to develop your business significantly through cloud technology"



## Products

Google Workspace